

FORUM OF MTNL UNIONS AND ASSOCIATIONS

T-28A, Atul Grove Road New Delhi-110001

V.K. TOMAR

Chairman & Genl. Secy. (MEA)

Mob. 9868133336

DHARAM RAJ SINGH

Convener & Genl. Secy. (MTNL-MS)

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MS-54/Forum/2020/07

Dated: 20.04.2020

To,

The Chairman cum Managing Director,
MTNL, Corporate Office,
9, CGO Complex, Lodi Road,
New Delhi-110003

Subject: Enforcement of COVID-19 containment measures and practice of SOP's at work places & offices in MTNL: Immediate action needed

Ref: Min of Home Affairs order no. 40-3/2020-DM-I(A), dt 15.04.2020.

Sir,

We all know that whole world is fighting with the COVID 19 pandemic with all possible precautions and protective measures. Large territories have been locked down for movements of peoples except essential services. Especially Delhi & Mumbai where all districts falls in the most dangerous RED ZONES.

While Govt has permitted essential services including telecom, so MTNL is also working to the extent possible. It is a hard fact that after VRS of 14,387 employees, remaining staff is highly insufficient. Persisting past financial hardships for non-payment of salaries for several months had also impacted the morale and spirits of employees.

It is worth mentioning that Min of Home Affairs it its Order dt 15.04.2020 cited under reference has prescribed Standard Operating Procedure to be strictly implemented in offices, workplaces & establishments. This inter-alia contains the following:

- Wearing of masks in all public place & work places.
- All areas in premises to be disinfected completely & sanitized regularly.
- Mandatory thermal scanning of everyone entering and exiting the work place.
- Mandatorily disinfection of all vehicles entering the premise
- Arrangement for hand wash & sanitizer preferably with touch free mechanism at entry and exit points and common areas. Consumable material to be made available in sufficient quantity.
- Medical insurance of workers
- Strict ban on non-essential visitors
- Observing social distance norms and scattered lunch hours.
- .Arrangement of special transportation facilities for workers with 30-40% capacity utilization.

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- Use of other protecting gears such as hand gloves and face mask etc
- Intensive communication and training on good hygiene practices.
- Frequent cleaning of common area and mandatory hand washing.
- Notice about nearest COVID-19 Hospital/Clinic.

We have been receiving complaints that most of these guidelines and SOP are not being practiced/followed in MTNL's work places and offices despite Govt's best efforts for containment and severity of disease. This issue has not gathered the attention of highest managerial authority. The measures till now are merely name shake and highly insufficient..

As disease is highly contagious and a single lapse even on part of a third person can be very dangerous to employees and the company.

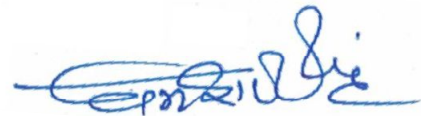
It is requested to look into the matter personally for providing safe working conditions and immediately enhance the Medical and Personal Insurance Cover amount of employees.

Thanking you,

Yours sincerely,



V.K. TOMAR
(Chairman & Genl. Secy. (MEA))



DHARAM RAJ SINGH
(Convener & Genl. Secy. (MTNL-MS))

Copy to:

1. The Director (HR), MTNL-Corporate office New Delhi
2. Director (Tech.), MTNL-Corporate office New Delhi
3. The Director (Finance), MTNL-Corporate office New Delhi
4. The Executive Director, MTNL - Delhi/Mumbai
5. General Secretary (BMS), DDU Marg, New Delhi